



Dixon House, 10 Dixon Way, Lincoln, LN6 7XN

July 2020

Dear Parent,

Welcome to [uniform-direct.com](http://www.uniform-direct.com)

We are proud to have been selected as the new uniform provider for your school. The chosen uniform for Queensmead Academy will be available in our Leicester store at 54-56 Humberstone Gate, LE1 3JP. We are currently asking one parent with one child as we follow Government guidelines, there are social distancing measure in place in our store.

Ordering online is also very simple. Just visit www.uniform-direct.com then to 'Select Your School' and 'Primary and Junior Schools' and select 'Q' to find uniform approved by your school.

If you need to contact us, you can e-mail us directly at customerservices@uniform-direct.com or call us on 01522 568865.

- Orders despatched 3 to 5 working days from order direct to parents between October and May, 10 days or longer between June and September.
- Postage flat fee of £3.96 for any number of items – Currently free over £25 spent.
- Customer returns are free by postage paid label – please contact **customerservices@uniform-direct.com** and quote your order number
- Customers without internet access may call us to place their order.
(Office hours only Monday to Friday)

We are committed to providing an excellent customer experience and we ask that you purchase your uniform early.

We look forward to welcoming you to our store and website, and hope that you will visit us many times during your child's school years.

Kind Regards

Customer Services Team
Uniform Direct ®
<http://www.uniform-direct.com/>
customerservices@uniform-direct.com